



30-DAY LIMITED MONEY BACK GUARANTEE

RETURNS AND EXCHANGES: Written permission must be obtained from PYRAMIDE USA, INC to return or exchange equipment. On standard equipment the service or exchange charge will vary depending upon the cost of handling, turnover, etc. The cost of repairing or refinishing returned equipment will be added to the service charge. Transportation costs involved will be borne by the BUYER. BUYER shall have three (3) days after receipt of the equipment and goods to inspect and to either accept or reject them. If the equipment and goods are rejected, BUYER shall notify PYRAMIDE USA, INC in writing of any defects or omissions within such time. Failure to give notice within such time after delivery shall constitute acceptance of the equipment and goods.

ONE YEAR LIMITED WARRANTY

LIMITED WARRANTY AND EXCLUSIONS: Unless otherwise specified, PYRAMIDE USA, INC warrants that the products of its manufacturer and installed systems will be free from defects in material for the period of TWELVE MONTHS (12) from date of installation completion. Labor shall be warranted for the period specified in this Agreement. Commencement of warranty period shall begin upon completion of installation. This warranty does not cover damages to or failure of the system or components resulting from causes other than normal wear and tear, including but not limited to misuse, negligence, accident, theft, or unexplained loss, abuse, fire, flood, Acts of God, or the public enemy. If other than PYRAMIDE USA, INC or PYRAMIDE USA, INC's assignee performs any relocations, rearrangements, additions or removal of equipment, repair or maintenance service on the equipment while the equipment is under warranty, PYRAMIDE USA, INC at its option may terminate its warranty liability and obligation under this Agreement. PYRAMIDE USA, INC's liability under this limited warranty shall be limited to repair and/or replacement of the defective equipment or installation at PYRAMIDE USA, INC's option. Systems or equipment components not installed by PYRAMIDE USA, INC are subject to the guarantee, if any, of the manufacturer. PYRAMIDE USA, INC shall not under any circumstances be liable for any indirect, incidental or consequential damages or losses (including lost profits) sustained or incurred by BUYER in connection with the ownership or use of the equipment or goods furnished under this Agreement. Services performed by PYRAMIDE USA, INC at the request of BUYER that are not covered by this limited warranty will be furnished at PYRAMIDE USA, INC's established charges then in effect. PYRAMIDE USA, INC MAKES NO WARRANTY OF FITNESS OR MERCHANTABILITY AND NO OTHER WARRANTY, ORAL OR WRITTEN, EXPRESSED OR IMPLIED, BEYOND THE LIMITED WARRANTY AND GUARANTEE EXPRESSLY SPECIFIED HEREIN, ALL SUCH OTHER WARRANTIES BEING SPECIFICALLY EXCLUDED.